



New Hampshire

**NEW HAMPSHIRE FEE-FOR-SERVICE
MEDICAID
PHARMACY PROGRAM**



TO: New Hampshire Medicaid Providers
FROM: New Hampshire Department of Health and Human Services/ Magellan Rx Management
DATE: October 8, 2017
SUBJECT: NH Medicaid Emergency Drug Coverage Reminder

Emergency Drug Coverage

Pharmacies are reminded that federal statute requires Medicaid programs (Fee-for-Service and managed care) provide payment for dispensing of at least a 72-hour supply for any drugs requiring prior authorizations if prior authorization cannot be obtained outside of Medicaid business hours. (*Section 1927 of the Social Security Act. Codified as Section 1396r-8 of Title 42.(d)(5) (B)*)

Pharmacies must request payment for the 72 hour supply from the client’s prescription plan, either Fee-for-Service or the appropriate Medicaid Care Management health plan.

Medicaid clients with additional questions should be directed to call Client Services or their managed care plan.

Client Services	1-800-852-3345 ext. 4344
NH Healthy Families	1-866-769-3085
Well Sense	1-877-957-1300

Pharmacies may call Magellan for Fee-for-Service clients or the managed care plan.

Magellan	1-866-664-4511
NH Healthy Families	1-888-613-7051
Well Sense	1-855-408-0011

For additional information regarding the NH Medicaid pharmacy program, pharmacists may contact:

Peg Clifford, R.Ph. at 603-271-9098 or margaret.clifford@dhhs.nh.gov
or
Lise Farrand, R.Ph., at 603-271-9427 or lise.farrand@dhhs.nh.gov.
